

Chrome Battery Warranty Policy

For Items Sold By Chrome Battery

60-Day Money-Back Guarantee for Quality Related Issues

You may return your product within 60 days of purchase to receive a FULL REFUND for items received defective upon arrival. If the reason for return is not quality-related, the customer will be responsible for the return shipping costs. Please visit www.batteryreturns.com in order to enter your order information and process your refund/replacement.

18-Month Warranty for Quality-Related Issues

For all quality-related issues, we will issue a replacement or a refund within the first 60 days of purchase. After 60 days of purchase, the customer will be eligible for a replacement only. For these instances, we offer discounted return labels for purchase on our website if you have to return your item, and discounted shipping if you are required to pay for the shipping of your new item.

For Items Sold By Amazon Inc. Services and Walmart

*(Not sure if your item was sold by Chrome Battery or Amazon on Amazon? Not sure if your item was sold by Chrome Battery or Walmart on Walmart? **Click here!**) *link to how to find out who sold them their item*

18-Month Manufacturer's Warranty

For all quality-related issues, we will issue a one time replacement. Within 60 days of purchase we will cover return shipping, outside of this window the customer will be responsible for the cost of return shipping on their defective item to fulfill our warranty. For these instances, we offer a discounted return label for purchase on our website. We will then cover the cost of the new battery and shipping it to the customer. If your order is older than 90 days, you will not be required to return your item, however, you will be asked to cover the cost of shipping your new item to you. For these instances, we offer discounted shipping using our rates on our website.

Replacement batteries are not warrantied. The warranty will become void if the customer opens the caps or seals on the top of the battery. If a battery is returned for a refund, it should not be damaged by the customer or look tampered with. We do not warrant damaged or abused batteries caused by overcharging or installation.